

Follow the below steps to return your item.

- 1. Package up your item in the original packaging (if applicable)
- 2. Insert the completed form inside the parcel, along with any other documentation needed.
- 3. Affix your return postage label to the outside of the carton or satchel and take it to your local post office/post box.
- 4. When your parcel is received, your return or exchange will be processed within 5 working days.

call us if you need assistance:
1300 856 226



STEP 1 - CUSTOMER INFORMATION

CUSTOMER NAME		DATE
ONLINE ORDER REFERENCE#	PHONE	EMAIL
ADDRESS		

STEP 2 - RETURN

☐ EXCHANGE ☐ REFUND

RETURN CODES

- 1. TOO SMALL
- 2. TOO BIG
- 3. UNSUITABLE FIT
- 4. UNSUITABLE STYLE
- 5. INCORRECT ITEM SENT
- 6. FAULTY
- 7. OTHER

QTY	STYLE	COLOUR	SIZE	RETURN CODE
QTY	STYLE	COLOUR	SIZE	RETURN CODE
QTY	STYLE	COLOUR	SIZE	RETURN CODE

STEP 3 - EXCHANGE (ONLY FILL OUT IF REQUESTING AN EXCHANGE)

STYLE	COLOUR	SIZE	QTY
STYLE	COLOUR	SIZE	QTY

STEP 4 - ADDITIONAL COMMENTS

If you require a full or partial refund, Global Footcare will refund your original payment method. Global Footcare is not responsible for returned items lost or damaged in transit. The return period is 30 days from receipt of order, please call customer service for returns after this period.